

## **Community Guidelines**

Craig Mostyn Group's goal on social media and its website is to engage with our stakeholders and create a community and trusted source where you can learn more about our Company and products and hear about our latest news on the various channels, we share information.

We aim to engage with you on our social media platforms by actively monitoring our channels and will do our best to respond to your comments and questions. Please note there may be some questions or comments we cannot address because they are related to regulatory, financial, legal, or other business matters.

While we encourage your feedback, conversation, and debate, we ask that you keep the discussion respectful and relevant to ensure everyone can enjoy our community.

We will never respond to and may report, block or delete comments/posts that are:

- Graphic, obscene, explicit, repetitive, or racial comments, images, or submissions
- Comments that are abusive, hateful, or intended to be defamatory or libelous to anyone or any organisation
- Comments that are persistent, misrepresenting, fraudulent, deceptive, or misleading
- Posting promotional material or links to external sites without our permission
- Incite, encourage, or make reference to conduct that is unlawful
- Comments that suggest, make reference to, or encourage coordinated group attacks
- Comments that are not relevant to the conversation

The community guidelines apply to all Craig Mostyn Group business's social media accounts and websites. They are in addition to the Community Guidelines of each social media platform.

We reserve the right to delete comments and block profiles that do not adhere to our Community Guidelines.

